

Delaware Statewide Victim Services Conference

*Transforming Delaware
Victims' Services through
Trauma-Informed Approaches*



November 13 - November 14, 2019
Del-One Conference Center at Delaware
Technical Community College's Terry Campus
100 Campus Drive, Building 700
Dover, Delaware 19904

This training event is supported with funding through the U.S. Department of Justice, Office of Justice Programs, Office for Victims of Crime, VOCA Discretionary Grant Training Program, Award 2018-V3-GX-0084.

2019 VICTIM SERVICE CONFERENCE

A LETTER FROM THE CJC EXECUTIVE DIRECTOR

Dear Colleagues,

On behalf of the Delaware Criminal Justice Council, our Chair, and the Victim Services Training Advisory Group, I would like to welcome you to the 2019 Statewide Victim Services Conference: Transforming Delaware Victims' Services through Trauma-Informed Approaches!

I would like to take this opportunity to say thank you to all of you for not only participating in this conference, but for the hard and rewarding work you do each and every day. Providing services to our neighbors during times of crisis and when they are most vulnerable takes the best among us and those of you here today are the best among us. Following the signing of Executive Order #24 earlier this year making Delaware a trauma-informed state, this Conference marks an important opportunity for Victim Services providers and allied professionals to increase the quality of services and build resilience in our community of providers. We hope you find the information and resources about various aspects of trauma relevant to your work.

I would also like to thank the planning group, our staff, and the many individuals that contributed their time and effort toward this two-day event filled with educational prospects. This conference is made possible by the United States Department of Justice, Office of Justice Programs, through the Office of Victims of Crime. Through the VOCA Discretionary Training grant, we are continually striving to increase the availability of local trainings for victim services professionals. By doing so, we can help to strengthen the quality of victim service programs in Delaware and provide support and professional development.

Please enjoy the networking opportunities with your colleagues and best wishes for a great two days filled with learning and growth.

Sincerely,



Christian Kervick
Executive Director

2019 VICTIM SERVICE CONFERENCE WEDNESDAY, NOVEMBER 13

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|----------------------|--|---|--|---|------------------------------------|---|--|--|--|
| 8:00-9:00am | | | | | REGISTRATION & CHECK-IN | | | | |
| 9:00-10:15am | | Opening Remarks From Proposition to Practice: What Trauma-Informed Agencies look like in Delaware <i>Location: Del-One Room</i> | | | | | | | |
| 10:15-10:30am | | | | | BREAK | | | | |
| 10:30-12:00pm | | BREAKOUT SESSION 1 (four concurrent sessions) | | | | | | | |
| | | A: Serving Surviving Family Members of Homicide Victims <i>Location: Del-One Room</i> | | B: Elder Abuse 101 <i>Location: 741 B (second fl.)</i> | | C: What Direct Service Providers wish you knew <i>Location: 727 CD</i> | | D: To live without Fear and Violence: Serving Victims & Survivors with Disabilities <i>Location: 727 AB</i> | |
| 12:00-1:15pm | | | | | LUNCH (on your own) | | | | |
| 1:15-2:15pm | | The Importance of Trauma-Informed Systems of Care <i>Location: Del-One Room</i> | | | | | | | |
| 2:15-2:30pm | | | | | BREAK | | | | |
| 2:30-4:00pm | | BREAKOUT SESSION 2 (four concurrent sessions) | | | | | | | |
| | | A: Serving Surviving Family Members of Homicide Victims <i>Location: 727 CD</i> | | B: Elder Abuse & Financial Exploitation <i>Location: 741 B (second fl.)</i> | | C: What Direct Service Providers wish you knew (REPEAT) <i>Location: Del-One Room</i> | | D: To live without Fear and Violence: Serving Victims & Survivors with Disabilities (REPEAT) <i>Location: 727 AB</i> | |

Room 741 A on the second floor is designated as a Quiet Space for lactation needs and/or reflection.

2019 VICTIM SERVICE CONFERENCE THURSDAY, NOVEMBER 14

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|----------------------|---|--|--|--|------------------------------------|--|--|--|--|
| 8:00-9:00am | | | | | REGISTRATION & CHECK-IN | | | | |
| 9:00-10:00am | | From Trauma-Informed to Healing Centered <i>Location: Del-One Room</i> | | | | | | | |
| 10:00-10:15am | | | | | BREAK | | | | |
| 10:15-11:45pm | | BREAKOUT SESSION 1 (four concurrent sessions) | | | | | | | |
| | E: The State of the State: What you need to know about Victims Compensation and Restitution in Delaware <i>Location: 741 B (second fl.)</i> | F: Concrete Strategies to maintain a Self-Care Routine <i>Location: 727 AB</i> | G: Applying a Public Health approach to preventing Sexual and Domestic Violence <i>Location: Del-One Room</i> | H: Expanding Approaches to working with Underserved Populations <i>Location: 727 CD</i> | | | | | |
| 11:45-1:00pm | | | | | LUNCH (on your own) | | | | |
| 1:00-2:00pm | | LGBTQI: Delivering Culturally Sensitive and Competent Advocacy Services to Victims from Diverse and Marginalized Communities <i>Location: Del-One Room</i> | | | | | | | |
| 2:00-2:15pm | | | | | BREAK | | | | |
| 2:15-3:45pm | | BREAKOUT SESSION 2 (four concurrent sessions) | | | | | | | |
| | E: Innovative practices in Restitution <i>Location: 741B (second fl.)</i> | F: Concrete Strategies to maintain a Self-Care Routine (REPEAT) <i>Location: 727 AB</i> | G: Applying a Public Health approach to preventing Sexual and Domestic Violence (REPEAT) <i>Location: 727 CD</i> | H: Expanding Approaches to working with Underserved Populations (REPEAT) <i>Location: Del-One Room</i> | | | | | |
| 3:45-4:00pm | | | | | EVALUATIONS | | | | |

Room 741 A on the second floor is designated as a Quiet Space for lactation needs and/or reflection.

This training event is supported with funding through the U.S. Department. of Justice, Office of Justice Programs, Office for Victims of Crime,
VOCA Discretionary Grant Training Program Award 2018-V3-GX-0084

2019 VICTIM SERVICE CONFERENCE

SESSION DESCRIPTIONS

MORNING PLENARY SESSION: Opening Remarks & Panel, From Proposition to Practice:

What Trauma-Informed Agencies look like in Delaware

Date & Time: Wednesday, November 13th from 9:00–10:15am

Welcome Speakers: Chris Kervick (Criminal Justice Council); Delaware First Lady Tracey Quillen Carney

Panel Speakers: Chief Brian Calloway (Millsboro Police Department); Secretary Rob Coupe (Department of Safety & Homeland Security); Attorney General Kathy Jennings (Department of Justice); Stephanie Staats (YWCA); Secretary Josette DelleDonne Manning (Department of Services for Children, Youth & Their Families)

Panel Facilitator: Lori Sittler, Child, Inc.

Description: This year's Conference theme is: Transforming Delaware Victims' Services through Trauma-Informed Approaches, the opening panel, introduced by First Lady Tracey Quillen Carney, features local leaders discussing how their agency is working to become more trauma-informed. Panel members will discuss what being "trauma-informed" means in their role, what changes have been implemented since—or as a result of—the signing of Executive Order #24, and whether there has been any noticeable impact since changes have been implemented.

AFTERNOON PLENARY SESSION: The Importance of Trauma-Informed Systems of Care

Date & Time: Wednesday, November 13th from 1:15–2:15pm

Speakers: Det. Sgt. Michael Watson (Newark Police Department); Emily Hill (Survivor)

Description: Emily Hill is a survivor of an abusive relationship with her ex-boyfriend and father of her child. She will share her story of abuse and resilience. She previously shared some of her journey with The News Journal in 2017, titled: "To help others, Newark woman tells of 3-hour beating," which also gained nationwide attention from BET. Emily will discuss the importance of trauma-informed care, working with the system, and resources in the area.

BREAKOUT A: Serving Surviving Family Members of Homicide Victims

Date & Time: Wednesday, November 13th from 10:30am–12:00pm and 2:30–4:00pm

Speakers: Det. Brian Shahan (New Castle County Police); Marki Mosley (New Castle County Police); Crystal Heath (morning session); Dr. Angela Herman & Natalie DiSabatino (afternoon session)

Description: This breakout session will provide an overview of the immediate and ongoing effects of trauma on surviving family members of homicide. Presenters include law enforcement investigators as well as surviving family members. Investigators will address trauma-informed practices for cold case investigations and how important it is to have victim services involved throughout the process. Surviving family members will share their stories, talk about the ways that the victimization continues to impact their life, and provide insight about some of the challenges that this unique population encounters.

BREAKOUT B (MORNING ONLY): Elder Abuse 101

Date & Time: Wednesday, November 13th from 10:30am–12:00pm

Speakers: Nikki Kress (Delaware Center for Justice); Bryan Roberts (Adult Protective Services)

Description: This breakout session will provide an overview of the signs and symptoms of Elder Abuse. The roles of Adult Protective Services and Delaware Center for Justice will be discussed as they relate to serving clients who experience elder abuse. Services such as advocacy, case management, and providing referrals will be covered. Collaboration suggestions and challenges when serving this unique population will be addressed.

BREAKOUT B (AFTERNOON ONLY): Elder Abuse & Financial Exploitation

Date & Time: Wednesday, November 13th from 2:30–4:00pm

Speakers: Colten Fleu (Community Legal Aid); Bryan Roberts (Adult Protective Services); Gina Schoenberg (Department of Justice)

Description: This breakout session will provide an overview of the issues surrounding Financial Exploitation as a form of Elder Abuse. A case progression example will provide context and examples for the roles of Adult Protective Services, the Department of Justice, and Community Legal Aid as they relate to serving clients who experience financial exploitation.

2019 VICTIM SERVICE CONFERENCE SESSION DESCRIPTIONS

BREAKOUT C: What Direct Service Providers wish you knew

Date & Time: Wednesday, November 13th from 10:30am–12:00pm and 2:30–4:00pm

Panel Speakers: Jessica Carino (Abriendo Puertas); Erin Connelly (Department of Correction); Laura Graham (Community Legal Aid); Jenn Kutney-Soper (Department of Justice); Melissa Pennachi (Newark Police Department); Paige Schmittinger (Delaware Victims' Compensation Assistance Program)

Panel Facilitator: Courtney Winkler (Delaware Coalition Against Domestic Violence)

Description: This panel will feature direct service providers across Delaware. Discussion will seek to address the differences, limitations, and misconceptions about the services available through various agencies and across the state.

BREAKOUT D: To Live Without Fear and Violence: Serving Victims & Survivors with Disabilities

Date & Time: Wednesday, November 13th from 10:30am–12:00pm and 2:30–4:00pm

Speaker: Ashley Brompton (Vera Institute of Justice)

Description: People with disabilities and Deaf people are more likely to be victimized than the general population. Despite this fact, historically victim services agencies have struggled with how to best serve people with disabilities safely and accessibly. This session will review the alarming reality of victimization of people with disabilities and Deaf people and explore strategies for ensuring that services are accessible for all. Service providers will leave the session with an improved understanding of disability, how disability impacts victimization, and best practices for working with victims with disabilities.

SESSIONS, DAY 2

MORNING PLENARY SESSION: From Trauma-Informed to Healing Centered

Date & Time: Thursday, November 14th from 9:00–10:00am

Speaker: Zoë Flowers (Women of Color Network)

Description: This presentation uses personal accounts to illustrate how intersecting oppressions negatively impact the attitudes, beliefs and behaviors of women of color when they are seeking safety. Attendees will also be provided with examples of non-traditional methods for service provision.

AFTERNOON PLENARY SESSION: LGBTQI: Delivering Culturally Sensitive and Competent Advocacy Services to Victims from Diverse and Marginalized Communities

Date & Time: Thursday, November 14th from 1:00–2:00pm

Speaker: Francesco Duberli (Survivor's Pathway)

Description: This session will present a unique approach to understanding the challenges and barriers experienced by the LGBTQI community; especially within the context of violence and access to appropriate advocacy and mental health service. This presentation focuses on addressing the complexities of gender identity and sexual orientation from a cultural and social perspective. It gives individuals the opportunity to gain a broader understanding of LGBTQI affirmative practice and the tools necessary to provide culturally appropriate services to these communities. This trauma-informed advocacy and LGBTQI affirmative advocacy model will provide the audience with the opportunity to understand how violence, discrimination, and stigma affect the Latino LGBT community and their access to culturally appropriate services. It is expected that this training increases the trainee's skills in delivering services to highly marginalized communities and encouraging victims to be authentic, open, and feel safe when seeking services that are otherwise unavailable to them.

2019 VICTIM SERVICE CONFERENCE

SESSION DESCRIPTIONS

BREAKOUT E (MORNING ONLY): The State of the State:

What you need to know about Victims Compensation and Restitution in Delaware

Date & Time: Thursday, November 14th from 10:15–11:45am

Speakers: Paige Schmittinger (Delaware Victims' Compensation Assistance Program); Dale Wyatt (Delaware Victims' Compensation Assistance Program)

Description: Join this session to learn all about victims' compensation and restitution in Delaware! This session will go over the similarities and differences between victims' compensation and restitution. Attendees will learn how to assist victims in navigating these two systems. Speakers will explain the restitution process and give a high-level overview of the Delaware Victims' Compensation Assistance Program. Attendees will walk away understanding how victims' compensation can more immediately alleviate financial burdens in criminal cases, and how Delaware is working to improve the functionality of restitution within the state.

BREAKOUT E (AFTERNOON ONLY): Innovative practices in Restitution

Date & Time: Thursday, November 14th from 2:15–3:45pm

Speakers: Grace Call (Council of State Governments Justice Center); Marc Pelka (Connecticut Office of Policy & Management)

Description: Although a victim's right to restitution is enshrined in state constitutions and/or statutes, actual restitution outcomes are unknown to most state policymakers. Whether this right is fully exercised depends on how restitution is managed by the criminal justice system before, during, and after sentencing. Even if courts order people to pay restitution to their victims, there is no guarantee that the amount ordered will be collected. If the order is not managed in a timely and coordinated manner, victims can be left facing severe financial hardship, causing them to lose trust in the criminal justice system and even feel re-victimized. Without statewide data analysis concerning the amount and number of restitution orders, collections, and disbursements in a given year, state policymakers cannot tell how well restitution is being managed. In recent years, a growing number of states have used data analysis to revise statutes, track outcomes, and support agency leadership and workforce to improve restitution outcomes. Can these states help bring about a national shift from seeing restitution as a debt owed and instead as a victim's right?

BREAKOUT F: Concrete Strategies to maintain a Self-Care Routine

Date & Time: Thursday, November 14th from 10:15–11:45am and 2:15–3:45pm

Panel Speakers: Diane Glenn (Dover Police Department); Mariann Kenville-Moore (Delaware Coalition Against Domestic Violence); Marki Mosley (New Castle County Police Department); Debra Reed (Delaware State Police); Kathleen Seipel (Family Counseling Center at St. Paul)

Panel Facilitator: Lori Sitler (Child, Inc.)

Description: This panel discussion will discuss why self-care is important for direct service providers. It will include individual and collective strategies to encourage and model positive approaches to self-care. The ongoing effort to maintain balance and boundaries between personal and professional identities will also be discussed.

BREAKOUT G: Prevention Is Possible: Applying a Public Health approach to preventing Sexual and Domestic Violence

Date & Time: Thursday, November 14th from 10:15–11:45am and 2:15–3:45pm

Speaker: Ashleigh Klein-Jimenez (California Coalition Against Sexual Assault)

Description: Interested in preventing sexual and domestic violence in your community? This workshop will engage professionals working with survivors to develop or enhance community-wide multi-sector comprehensive prevention efforts. The workshop will identify the root causes of sexual and domestic violence, explore the fundamentals of a public health approach to prevention, discuss the principles of effective prevention programs, and highlight promising prevention strategies.

2019 VICTIM SERVICE CONFERENCE SESSION DESCRIPTIONS

BREAKOUT H: Expanding Approaches to working with Underserved Populations

Date & Time: Thursday, November 14th from 10:15–11:45am and 2:15–3:45pm

Speaker: Zoë Flowers (Women of Color Network)

Description: Participants will be able to expand their capacity to innovate, be effective, and commit to an ongoing practice of reflection, assessment, and engagement in order to enhance reach & resources to un-served, underserved, and inadequately served populations.

THE DELAWARE VICTIM SERVICES CONFERENCE SPEAKER BIOGRAPHIES

Ashley Brompton joined the Center on Victimization and Safety as a Program Associate in November 2016. At Vera, Ashley coordinates the Center's national outreach and provides technical assistance to victim service and disability service providers striving to improve services to survivors of domestic and/or sexual violence who have disabilities and Deaf survivors. Additionally, she provides expertise and support to a project focused on creating resources for first responders, victim service providers, attorneys, forensic interviews and others on addressing the needs of victims with disabilities. Prior to joining the Vera Institute of Justice, Ashley was the Criminal Justice Fellow at The Arc's National Center on Criminal Justice and Disability. Ashley has a juris doctor from Wake Forest University School of Law and a Bachelor's degree in political science from Florida Gulf Coast University.

Grace Beil Call works to improve the administration of state victim programs—including assistance, compensation, and restitution—by working with federal, state, and local leaders. Prior to joining the CSG Justice Center, she was a visiting fellow for the Office for Victims of Crime at the U.S. Department of Justice as well as directed the Victims of Crime Act (VOCA) program for the Office of Crime Victims Advocacy in Washington State. Grace also previously led the Utah Coalition Against Sexual Assault. She started her work with victims as a volunteer at the Rape Recovery Center in Salt Lake City, Utah. She received her BS in gender studies from the University of Utah.

Brian Calloway has been employed with the Millsboro Police Department since 1998. Brian began his career as a Millsboro Police Officer assigned to patrol. During Brian's career within the Millsboro Police Department, he had the opportunity to be promoted through the ranks, and he was promoted to the Chief of Police in 2016. In 2019, the Millsboro Police Department was able to establish the agency's first Victim Service Specialist, upon receiving a grant through the Delaware Criminal Justice Council. Brian is a graduate of Ferrum College, in Virginia where he received his bachelor's degree in Criminal Justice. Brian is also a graduate of the FBI National Academy.

Jessica Carino is the domestic violence advocate for the Abriendo Puertas program at Peoples Place, offering bilingual and bicultural crisis response, advocacy, and case management. She assists survivors in staying safe from abusive relationships, navigating the complexities of the criminal and civil justice systems, and connecting survivors to critical resources and referrals. In the field since 2015, Jessica continues to advocate for Spanish-speaking and immigrant survivors of DV in Delaware and is a member of local task forces and committees dedicated to improving services for victims of crime. In her spare time, she is an avid soccer player, a soccer coach, a dog lover and loves to spend quality time with her nieces and nephews.

2019 VICTIM SERVICE CONFERENCE SPEAKER BIOGRAPHIES

Tracey Quillen Carney's focus as First Lady is to support efforts that, in a foundational way, help give children a chance to succeed. With funding and operational support from Casey Family Programs, she coordinates those efforts under the umbrella of the First Chance Delaware initiative. First Chance works tirelessly to end childhood hunger in Delaware; promote early language skills; and advancing the recognition of and response to childhood trauma. Previously, Tracey had worked for 15 years on the staff of then-Senator Joe Biden. A proud native Delawarean, Tracey was born at the Dover Air Force Base and grew up in New Castle. She has a B.A. from the University of Pennsylvania, where she earned summa cum laude and Phi Beta Kappa honors and received the Ronald J. Caridi Memorial Award for scholarship. Tracey and John are the grateful parents of two grown sons.

Erin Connelly is employed at the Department of Correction (DOC) as the Victim Services Coordinator. In her position at DOC, Erin empowers victims to become informed and involved so they may experience less frustration with prison and probation personnel and be better prepared to participate in the corrections process, if they choose. Erin is the Vice Chair of the Victims' Rights Task Force and an active member of the Human Trafficking Interagency Coordinating Council Public Awareness Committee, Domestic Violence Task Force, as well as Sexual Assault Network of Delaware (SAND).

Secretary **Robert Coupe** has served as the Secretary of the Delaware Department of Safety and Homeland Security since January 2017. As Secretary, he oversees eleven divisions, which include the Delaware State Police, the Capitol Police, the Division of Alcohol Tobacco Enforcement, the Delaware Emergency Management Agency, the Division of Forensic Science, and six other Divisions. Secretary Coupe has spent over thirty-four years serving the citizens of the State of Delaware, to include serving with the Delaware State Police (DSP) for 28 years and serving as the Superintendent during his last 3 ½ years of service. Secretary Coupe also served as the Commissioner of the Delaware Department of Correction (DOC) from March 2013 to January 2017.

Natalie Di Sabatino currently resides in Wilmington, DE with her faithful furry dog, Bullet. Volunteerism and advocacy have been a staple in her life since she was an adolescent. Natalie began her career working in event management and professional fundraising. She recently transitioning to the corporate sector, working for a financial institution in Communications and Community Giving. She has been a member of the group Connecting Families 4 Justice since its inception, hoping to solve her late brother's cold case. In her spare time Natalie is working toward her Master's in Marketing from Wilmington University. She is passionate about volunteering in the community, and has given her time to various local events and political campaigns.

Francesco Duberli is the founder and Chief Executive Officer of Survivor's Pathway, an organization focused on serving victims of violent crimes from the Latino and LGBTQI community. He is currently the chairman of the Domestic Violence and Sexual Assault Council of Greater Miami and chairman of the Miami Dade County Hispanic Affairs Advisory Board. His work, nationally and internationally, has focused on the analysis and development of cultural and gender-oriented interventions to prevent different types of violence experienced by the Latino and LGBTQI communities, such as domestic violence, sexual assault, human trafficking and other violent crimes.

Colten (Colt) Fleu is an attorney in the Elder Law Program at Community Legal Aid Society, Inc. (CLASI). Colt has been representing victims of financial exploitation in civil litigation for over twelve years. Colt's current practice focuses on assisting victims in actions against the perpetrators of the exploitation as well as attendant problems that can arise from financial exploitation, including, but not limited to, inaccurate credit reporting, denials of eligibility for public benefits, voiding fraudulent deeds and other legal documents, and injunctions or protection from abuse orders.

Zoë Flowers is a seasoned domestic violence advocate, author, poet, Reiki Master, filmmaker, trainer and speaker. With more than seventeen years of experience, Zoë has appeared on National Public Radio, and WOVN Chicago; spoken at Yale University, Springfield College, Smith College and Bowie State; and has worked nationally and internationally on the issues of domestic and sexual violence in communities of color. Zoë began her career in the Domestic Violence Movement with the Georgia Coalition Against Domestic Violence (GCADV), and she has since become a in-demand trainer. She worked for the California Partnership to End Domestic Violence (CPEDV) coordinating their Centers for Disease Control and Injury Prevention's DELTA Program and the Statewide Primary Prevention Consortium. In her current role as Director of Survivor Programs at WOCN, Inc., she leads projects across the country focused on ensuring the safety and security of marginalized survivors and their families.

2019 VICTIM SERVICE CONFERENCE SPEAKER BIOGRAPHIES

Diane Glenn is a graduate of Wilmington University with a B.S. in Criminal Justice and a B.A. in Behavioral Sciences. She began her career in 1989 as an advocate for the Delaware Council on Crime & Justice. Then in 1993, she was hired by the Dover Police Department as the Victim Services Coordinator to help the police department establish a Victim Services Program. Her work includes aiding crime victims, survivors and family members through traumatic events, offer crisis intervention services, help them to navigate through the criminal justice process, and offers information and assistance to supportive services in the aftermath of their victimization. She is also a member of various criminal justice related Boards and Councils in the State of Delaware.

Laura Graham is the Deputy Director at Community Legal Aid Society, Inc. (CLASI), and the Managing Attorney of the Medical-Legal Partnership and Immigration Programs. Since 2006, her work has included individual representation and systemic advocacy for those seeking help with: immigration petitions for victims of violent crime, domestic violence, and child abuse; civil relief for survivors of domestic violence; eviction defense for tenants in low-income housing; assessment of patients' unmet civil legal needs with community and health-care providers through the Medical-Legal Partnership. Laura graduated from Juniata College with her Bachelor's degree (magna cum laude), and she earned her J.D. from Temple University School of Law. Outside of work, Laura enjoys spending time on her deck with her spouse, a beer, and her delightful pooch, Dee.

Crystal E. Heath is the founder of Connecting Families Justice (CF4J), a 501c3 nonprofit organization. In addition to CF4J, Ms. Heath works full-time providing counseling and therapy to adolescents, adults, and families. Ms. Heath is a mother, grandmother, listener, educator, mentor, advocate, and survivor. Ms. Heath is passionate about helping others who have traumatic experiences and who are underrepresented. Ms. Heath holds two Masters Degrees, certifications, and is currently enrolled in a doctoral program. In Ms. Heath's spare time, she enjoys spending time with her grandchildren, caregiving for her mother who resides in New York, and being at the beach.

Dr. Angela Herman is registered nurse with a BSN and MSN from University of Delaware and her Doctorate in Nursing Practice from Wilmington University (WilmU). She was the manager of the Cardiovascular Clinical Trials Program at Christiana Care for 25 years. Currently, she is the Chair of the Health Sciences program at WilmU. She is a past medical board member of the Epilepsy Foundation of Delaware and one of the founding members of the Connecting Families 4 Justice. She lives in Galena Maryland with her husband Michael and rescue dog Barlogie. Besides her son Peter, she has 2 daughters, Natalie and Caroline Di Sabatino.

Emily R. Hill currently resides in Maryland with her boyfriend and two sons. Helping the underprivileged has always been her passion. Emily attended the University of Delaware majoring in family policy and administration. She currently works for a mental health service provider as an aide to individuals living with intellectual disabilities. In her spare time, Emily advocates for domestic violence victims, and she is also developing a book manuscript about her experiences.

Kathy Jennings is a native of Wilmington, who joined the Delaware Department of Justice out of law school, starting her legal career as one of just two women in the Criminal Division. In the years that followed, she prosecuted scores of domestic violence, sexual assault, and homicide cases – including working with the FBI, New Castle County Police Department, and Delaware State Police to investigate and prosecute a serial killer who tortured and murdered five women. She went on to serve as both State Prosecutor and Chief Deputy Attorney General, prior to entering private practice where she represented individuals and companies in criminal, regulatory and civil matters. She returned to the DOJ in 2011 as State Prosecutor under Attorneys General Beau Biden and Matt Denn. Prior to running for Attorney General, Kathy served as Chief Administrative Officer of New Castle County under County Executive Matt Meyer, managing personnel and budgetary matters for Delaware's second-largest public employer. On January 1st, 2019, she was sworn in as Delaware's 46th Attorney General.

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Mariann Kenville-Moore, LCSW, DVS is the Director of Policy and Advocacy for the Delaware Coalition Against Domestic Violence (DCADV). In this position, Mariann works with local and national partners to address and prevent domestic violence through advocacy, policy development and legislation. Mariann spent her early career with the Division of Family Services providing direct service to children and families in cases involving child abuse and neglect and later as an administrator developing programs and training on child welfare issues. She retired from state service as the Director of Victim Service from the Department of Justice where she managed the statewide program, developed and implemented policies, programs and legislation, and provided direct service to victims of crime. In addition, she currently is adjunct faculty at Wilmington University teaching courses in their Child Advocacy Studies Certificate program through the College of Social & Behavioral Science. She is married and lives in Wilmington Delaware with her partner Tom and their 2 sons.

Ashleigh Klein-Jimenez, MPA, is a Project Manager for the California Coalition Against Sexual Assault (CALCASA). She oversees CALCASA's national online prevention project, PreventConnect. In 2016 Ashleigh led the launch of PreventConnect Campus, an online community of campus-based prevention practitioners. She has previously worked in community-based prevention programs at the YWCA of Greater Los Angeles and the Sexual Assault Crisis Agency in Long Beach, California. Ashleigh began her work in the movement to end sexual violence in 2005 as a volunteer advocate and crisis counselor with the local rape crisis center in her community. She is very passionate about primary prevention and Dolly Parton.

Nikki Kress is the Program Coordinator for Adult Victim Services at Delaware Center for Justice. She has been with DCJ for 4 years. Prior to her position a DCJ she was the Parent Child advocate at one of Child Inc.'s Domestic Violence shelters. Nikki is a graduate of University of Delaware's Domestic Violence Prevention Services Program.

Jenn Kutney-Soper (pronouns: she/her/hers) has worked as a Victim/Witness Social Worker at the Delaware Department of Justice in the Domestic Violence Unit of the Criminal Division since 2011. She has spent 15 years working with victims of crime, particularly victims of domestic violence. She also is the subcommittee chair of the LGBTQ Victim Services Subcommittee of the Victims' Rights Task Force. Outside of work, she is a long distance runner, an avid reader, a Cub Scout den leader, a performer, and a Harry Potter fanatic. She is a born and raised Delawarean living with her spouse, their two children, her mother, a dog and two cats.

Josette DelleDonne Manning became Cabinet Secretary of the Delaware Department of Services for Children, Youth and Their Families on January 23, 2017. She leads a dedicated staff of 1,400 professionals tasked with coordinating services for children and youth who have experienced abuse and neglect, are in foster care or awaiting adoption, are in need of behavioral health services, or have been court ordered to juvenile detention services. Prior to her confirmation, Secretary Manning had been an accomplished prosecutor and advocate for Delaware's children with the Delaware Department of Justice for 16 years. She served as Director of the Special Victims Unit, overseeing prosecution of all child abuse, child death and sex crime cases statewide. Secretary Manning resides in northern Wilmington with her husband, Bradley, and their three children.

Doretha "Marki" B. Mosley, is currently employed as the Victim Assistance Office Coordinator with the New Castle County Division of Police. Marki is an experienced advocate of over 25 years committed to helping others regardless of race, class, gender identity, sexual orientation, or ability. Prior to her work with victims of crime, she worked as a Case Manager for older persons and for the Division of Child Protective Services providing direct service in child abuse and neglect cases. Marki holds a Bachelor of Science Degree in Criminal Justice from the University of Delaware. She is also a Delaware Certified Domestic Violence Specialist in Direct Service/Systems Advocacy. Marki was appointed to and serves as a member of the Delaware Victims' Compensation Appeals Board and serves on the Domestic Violence Specialist Review Panel.

Marc Pelka is Undersecretary of Criminal Justice Policy and Planning at Connecticut's Office of Policy and Management, which informs public policy for the state on the Governor's behalf. His responsibilities rest at the intersection of data analysis, policy development, convenings of state and local officials as well as stakeholders, and administration of state and federal grants. Prior to this position, he worked for ten years at The Council of State Governments Justice Center, where he helped state policymakers from across the country use a Justice Reinvestment approach to avoid corrections costs and reinvest in public safety strategies. He earned a B.A. with Honors from New York University a Master in Public Policy from the Harvard Kennedy School.

2019 VICTIM SERVICE CONFERENCE SPEAKER BIOGRAPHIES

Melissa Pennachi is the Victim Services Coordinator at Newark Police Department. She provides trauma-informed crisis intervention and follow-up for victims. She advocates for victims and links them and their families to resources as they move forward from the crime or traumatic incident. She began her career in the Victim/Witness Assistance Program at the Delaware Attorney General's Office and the Victim Services Unit at Delaware State Police. Melissa serves as Chair of the Delaware Victims' Rights Task Force and is very active in the victims' rights community. Melissa has her B.A. from the University of Delaware, and her M.S. from Saint Joseph's University.

Debra Reed has been with the Delaware State Police/Delaware Victim Center as the Director of the statewide victim services unit since 1990. Ms. Reed is an instructor in the DSP academy and provides numerous presentations throughout the community on topics related to victimization. She earned her B.S. from the University of Delaware, and she is a Certified Domestic Violence Specialist through the Delaware Coalition against Domestic Violence. Ms. Reed is trained by the National Organization of Victim Assistance (NOVA) in national crisis response. As the team coordinator for Delaware, she has responded to the aftermath of disasters nationwide. Ms. Reed received the 2018 National Crime Victims Services Award for her remarkable contributions to the field and commitment to justice for all individuals victimized by crime.

Bryan Roberts is a Senior Social Worker and Case Manager at the Division of Services for Aging and Adults with Physical Disabilities (DSAAPD).

Paige Schmittinger is the Executive Director of the Victims' Compensation Assistance Program of the Delaware Department of Justice. She is responsible for supervising the claims review process and overseeing the payment of compensation to victims of violent crimes in the State of Delaware. Paige began her career at the Department of Justice in 2011 as a Deputy Attorney General in the Domestic Violence Unit. Paige is a lifelong Delawarean and holds a B.A. in both Psychology and Sociology from the University of Delaware and a J.D. from Delaware Law School (formerly Widener University School of Law). Paige is very active in the criminal justice and victims' rights communities. In her personal life, Paige is a mom, wife, and Girl Scout leader.

Gina Schoenberg is a Deputy Attorney General at the Delaware Department of Justice, serving as Assistant Director of the Fraud Division's Consumer Protection Unit. In 2014, Gina was appointed Chair of the Department's Senior Protection Initiative, a role she still holds. Gina specializes in the prosecution of elder abuse and exploitation and serves as the lead prosecutor on the issue. Her focus in recent years has been on the prosecution of financial exploitation and the prevention of abuse through community outreach. As Chair of the Senior Protection Initiative, Gina acts as a liaison between the DOJ, Law Enforcement, State agencies serving older adults and persons with disabilities, and the public.

Kathleen Seipel is a bilingual licensed clinical social worker and the Deputy Director of the Family Counseling Center of St. Paul's (FCCSP). She began her career as a community organizer in Wilmington in the year 2000 and has been engaged with social justice efforts throughout her career. Kathleen is a passionate advocate for equitable access to trauma-informed, culturally-responsive care. As a field instructor for social work students, Kathleen emphasizes the importance of self-care to sustain professionals throughout their careers. She is a graduate of the University of Notre Dame and the University of Maryland School of Social Work. Kathleen lives with her husband, son, daughter, and dog in Wilmington.

Detective **Brian Shahan** has been with the New Castle County Police Department since 1997. Brian has worked in the Patrol Division, the Community Services Unit, the Safe Streets Task Force, and the Criminal Investigations Unit. Brian is also a member of the state's Crisis Intervention Team and was recently named Officer of the Year by NAMI (National Alliance on Mental Illness). Brian is currently assigned to the Cold Case Homicide Squad. Brian assisted with the implementation of the 1st Edition of the Delaware Cold Case Cards being placed into the Delaware Department of Correction Prisons. Outside of work, Brian enjoys serving his community and spending time with his wife of 18 years, Gretchen, and their 3 wonderful children.

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Lori Sitler is the Executive Director of CHILD, Inc. She previously was faculty at Wilmington University where she chaired the government and public policy program and the child advocacy studies (CAST) certificate. Sitler holds an MSW as well as a master's degree in Law and Social Policy from Bryn Mawr College where she is currently a doctoral candidate. Lori served as the public information officer for the Delaware Department of Justice (DOJ) and previously worked in the criminal division as director of victim/witness services. Sitler has worked in the non-profit sector as a program director and is the former executive director of the Delaware Center for Justice.

Stephanie Staats has devoted more than two decades to advancing the health and well-being of underserved populations through her work in the nonprofit sector. For the past 15 years she has worked toward the elimination of racism and empowerment of women in her roles at YWCA Delaware. During her tenure as Chief Executive Officer she has repositioned YWCA as a holistic agency working to improve the economic security, health, safety and social equity for women and their families with particular attention to the issues that impact people of color. She holds a MPA from Wilmington University, a Bachelor's degree from the University of Delaware, and a professional certificate in Community Economic Development from Neighborworks America.

Detective Sergeant **Michael Watson** attended Rutgers University, where he received a B.S. and Master's Degree. He joined Newark PD in 2006. After serving in the Patrol Division, he was transferred to the Criminal Investigations Unit as a General Detective, where he remains today as the supervisor. Det. Sgt. Watson became the department's Polygraph Examiner after attending the Polygraph Institute at the Northeast Counterdrug Training Center (NCTC); he later returned to NCTC to become a Senior Examiner. In 2018, he graduated from the West Point Command & Leadership Program. He currently serves as the SAKI (Sexual Assault Kit Initiative) Coordinator for Newark PD and teaches at the Delaware Technical Community College.

Courtney Winkler is the Training & Outreach Coordinator for the Delaware Coalition Against Domestic Violence. She coordinates training, technical assistance and support to member programs and community partners on domestic/intimate partner violence, trauma-informed care, prevention, and related topics. Courtney has developed and conducted numerous trainings for professionals and community members on topics related to awareness, intervention, policy and prevention across a variety of crimes and victimization. Courtney is a Delaware Certified Domestic Violence Specialist in both Prevention and Direct Service/Systems Advocacy.

Dale Wyatt is the Senior Investigator for the Delaware Department of Justice, Victims' Compensation Program, where he has been employed since 2013. Always looking to advance his knowledge and skillset around issues of victim advocacy and social justice, Dale is an active member of NOVA (National Organization for Victim Assistance), and he has completed several national training courses. Notable courses and certifications include: working with men and boys to prevent violence against women and promoting healthy masculinity, staying current on domestic violence and sexual assault investigations and legal processes through the National Institute of Crime Prevention. Dale holds a Certification in providing Death notifications from the U.S DOJ and Penn State University, and he is a proud graduate of the FBI national civilian academy (Class 2019, Philadelphia).



Delaware Criminal Justice Council

The Delaware Criminal Justice Council is an independent body committed to leading the criminal justice system through a collaborative approach that calls upon the experience and creativity of the Council, all components of the criminal justice system and the community.

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